

Terms and conditions of our Apartments „Kleine Bergoase“

All offered services and agreements solely underlying these conditions. Different requests and wishes which we do not expressly agree are not binding.

Accommodation contract

The contract is concluded as soon as the apartment is ordered in writing and confirmed or if a written confirmation could not be made anymore but the apartment has been provided. The conclusion of the accommodation contract commits both contract parties to compliance.

Booking of the apartment

Booked apartments are available from 2 pm on the day of arrival and until 10 am on the day of departure. An earlier arrival and later departure can be agreed with us. Unless a later arrival time has not been agreed we are entitled to let the booked apartment after 9 pm without right of compensation.

Cancellation

If a booked apartment has not been occupied by the guest without giving notice, he is obliged to pay according to the cancellation conditionst.

Cancellation conditions:

- Until 30 days before the arrival: down payment
- 60 to 31 days before arrival: 50 %
- 30 days to arrival day: 80 %
- No arrival without cancellation: 100 %

Conditions of payment

The provided services by us and the lump sum price for the rent are to be paid in cash on the day of departure. However, we reserve the right to demand a down payment of 10 % of the lease price by bank transfer if long-term reservations and stays of more than 10 days are made (by booking). The receipt of the correspondent amount will be confirmed by us in writing.

The cancellation conditions for reservations over more than 12 months in advance, receive you before the conclusion of a contract.

Lodger's liability

The guest is responsible for any damages to the rental property and the house as well as all pertaining facilities as far as the damage was caused by the customer, family members or visitors.

Cancellation of contract

In case of an act of God (fire, storm etc.) or other acts beyond our control, we reserve the right to cancel the contract. Our guest is not entitled to claim for damages.

Final clause

For our terms of conditions and for the entire privity of contract between us and the customer, the right of the Federal Republic of Germany is valid. As far as regulated by law, the accommodation position is exclusive jurisdiction for all disputes arising from the contractual relationships directly or indirectly. Should be one or more contractual provisions, all or partly invalid, the validity of the contract will remain unchanged.